



TANZANIA REVENUE AUTHORITY

PUBLIC NOTICE

SCHEDULED SYSTEM DOWNTIME FOR TANCIS UPGRADE

Dar es Salaam, 13th January, 2025:

The Tanzania Revenue Authority (TRA) hereby notifies all stakeholders that the current Tanzania Customs Integrated System (TANCIS) will be replaced by a new and enhanced version of TANCIS. This upgrade will include improved existing modules, newly established modules, and the integration of new technology to further enhance the system's functionality and efficiency.

Downtime Details:

- **Start Date and Time:** Friday, 17th January 2025, 22:00 hrs
- **End Date and Time:** Monday, 20th January 2025, 04:00 hrs

Impact on Services:

During this period, the following systems and services will be temporarily unavailable:

- **Tanzania Customs Integrated System (TANCIS)**
- **Electronic Cargo Tracking System (ECTS)**
- **Tanzania Electronic Single Window System (TeSWS)**

Please plan ahead and complete any urgent tasks before the scheduled downtime for all operations requiring these systems.

TRA apologizes for any inconvenience this scheduled downtime may cause and appreciates your understanding and cooperation as we work to enhance our systems for improved service delivery. For any inquiries or further assistance, please contact the TRA Call Center at: 0800 750 075, 0800 780 078 and 0800 110 016.

Our team will be available to provide support throughout this transition.

"Together We Build Our Nation"

**Yusuph J. Mwenda
Commissioner General**