

29th March 2025

Dear Valued Customer,

Maersk is always committed to offer you with best-in-class services, which is why our endeavor is to always keep you updated on any changes that occur with respect to our services.

We would like to inform you that effective April 1st, 2025, our policy regarding units that are found damaged and declared as Total Loss (TTL). In such cases, a Damage Value (DV) invoice will be issued to the customer. Upon full payment of the invoice, the customer will have the option to collect the unit from the designated depot within one month from the return date and claim salvage rights.

Please note that if the payment is not made within one month and the unit is not picked up, we will evacuate the container to another sell location, and the invoice will remain payable.

Best Regards,
Maersk

Disclaimer: Please note all vessel schedules are subject to change without any prior notice