



Credit Card Demurrage & Detention Payment Option

For Maersk Inc, A P Moller-Maersk A/S

[Maersk.com](https://www.maersk.com) is full of tools designed to enhance your customer experience, including demurrage and detention. You can view your Last Free Day, extend free time, and pay demurrage & detention for your shipments via the Import Demurrage & Detention tool in your [Maersk.com Shipment Hub](#)

Navigate to the [Maersk.com Support Page](#) for more information.

**If you have further questions or concerns, please contact Maersk Demurrage Services at 1-877-338-0165 – Option 2 for Finance, then Option 1 for Detention & Demurrage, or email CA.CUSTOMEREXPERIENCE@MAERSK.COM

To complete payment over the phone via credit card, please call: 1-877-338-0165 and select Option 2 for Finance, then Option 1 for Detention & Demurrage

Please have the following information ready when you call:

- Your company name
- Bill of lading number
- Container number(s)
- Complete Credit Card Information
 - Name as listed on the credit card
 - Expiration Date of credit card
 - Security code for credit card (CVV)
 - Billing address for credit card
 - Phone number and email address

Please note for phone payments:

- Visa & MasterCard only cards accepted
- Convenient and easy
- Credit Card information is not retained by Maersk
- Can ONLY be used to pay for Maersk Detention & Demurrage