



## Maersk Spain Directory

### First Contact Easy Guide Brochure



[MAERSK website](#)

Prices – [click here](#)

Schedule – [click here](#)

Vessel deadlines – [click here](#)

Create new booking – [click here](#)

Amend booking details – available on web after confirmation

Cancel booking – available on web after confirmation

Submit shipping instruction – available from [The Hub](#)

Certificate / Letter – available on web when submitting SI

Draft modification – available on web once draft is posted

Approval/Release BL – available on web once draft is posted

Tracking container – [click here](#)

Import Delivery order available in [The Hub](#)

Submit payments – send slip: [ibepayments@maersk.com](mailto:ibepayments@maersk.com)

Check invoice – [via MyFinance](#)

Pay Invoice – [via MyFinance](#)

Dispute Invoice – [via MyFinance Dispute](#)

Spain Port Agencies (export customs) – [click here](#) under “Customs

and Call Numbers”

#### Contacts:

Maersk Customer Experience Export: [es.export@maersk.com](mailto:es.export@maersk.com)

Maersk Customer Experience Import: [es.import@maersk.com](mailto:es.import@maersk.com)

MaerskGO Customer Service: [Maerskgosupport@maersk.com](mailto:Maerskgosupport@maersk.com)

Landside/Rail Execution: [es.execution@lns.maersk.com](mailto:es.execution@lns.maersk.com)

Warehousing: [warehousing.distribution@lns.maersk.com](mailto:warehousing.distribution@lns.maersk.com)

Disputes: [disputes@maersk.com](mailto:disputes@maersk.com)

Quote/Rate: [sales.support@maersk.com](mailto:sales.support@maersk.com)

Customs request (KGH): [export@lns.maersk.com](mailto:export@lns.maersk.com) / [import@lns.maersk.com](mailto:import@lns.maersk.com)

Collection: [ES.collections@maersk.com](mailto:ES.collections@maersk.com)

**Note :** please send your email to one contact, do not include multiple email addresses in the same email you send. Also, please send new email for every new request.

Phones:

Maersk: +34 919267696

Chat:

[Maersk chat](#)

