In the window on the right-hand side, please enter the booking or container number and click "View details," or locate the booking in the "Export overview" tab on the left.



 After selecting the booking intended for cancellation, please click the "Cancel" button.



3. Next, please select the reason for cancellation from the list and optionally add a comment

ancelling your booking	Cancelling your booking
Booking number: 247463664	Booking number: 247463664
You are requesting cancellation of the booking. Please note that a cancellation fee will apply if this is a part of the terms and conditions for your booking. Cancellation Reason	You are requesting cancellation of the booking. Please note that a cancellation fee will apply if this is a part of the terms and conditions for your booking. Cancellation Reason
Please specify	Cargo not ready 🛞
Cargo not ready	Additional comments (optional)
Documentation missing Duplicate - advise new number in comment field	Cargo not mady
Equipment not available on requested depot/date	
L/C Incompatibility	
Order cancelled	
Price not suitable	
Schedule not suitable	15/100
Rebooked	
Terminal deadlines not suitable	× Cancel now

*The cancellation request will be processed manually by our team. Booking cancellation fees will apply including inland movements costs incurred by carrier if this is a part of the terms and conditions for your booking.

