



MAERSK

**Customer
Advisory**

25 October 2023

Weight Discrepancy Fee Auto Application

Dear Valued Customer,

Kindly note that we are still seeing a high volume of incorrect weight being declared in shipping instructions.

We would like to reiterate the importance of declaring the correct weight via your chosen channels, on the first submission.

Below please find a reminder of the manner in which we implement the Weight Discrepancy Fee.

On the 1st of June 2020 Maersk implemented Weight Discrepancy Fee where we verify and compare the declared weight. That any failure on any of the below situations results in a Weight Discrepancy fee of **USD 100** per bill of lading.

1. Discrepancy between VGM and weight in shipping instruction is +/- 5000 kgs.
2. Declared VGM exceeds allowable payload as per CSC Plate (excluding SOC)
3. Declared VGM is less than Tare Weight of the container.

In addition, a container found to have discrepancy prior to our cargo deadline, at ETA -1, will not be loaded on the vessel.

In case of any questions, please do not hesitate to contact your local Maersk A/S Customer Service Representative through the following channels:

Main Number +63 282313126 / Toll Free Number +180011102911

Export concerns: ph.export@maersk.com

Import concerns: ph.import@maersk.com

Respectfully,
Maersk A/S