



## Customer Advisory

19 Feb 2025

Reference: Maersk support for equipment related issues

Dear Valued Customer,

As we listen to your feedback, we understand that you might sometimes be unclear of how to contact Maersk when facing equipment related issues. We are therefore listing out the proper channels which you and your agents can refer to.

Our suppliers as our representatives at depots are providing 24/7 services and would be the first contact point to ensure you get the fastest answers at any time of the week.

**1<sup>st</sup> contact (Depots duty-in-charge)**

HLA Depot : +95 9 980169991

DIL Depot : +95 9 443106349, Escalation +95 9 259342911, +95 9 673436477

MLC Depot (Mottama HTY depot) : +95 9 43157795

MITT : + 95 9 977246807, + 95 9 951110509

If our suppliers cannot give a satisfactory answer to you, you can also contact Maersk during working time:

**Maersk Equipment Department:**

In case if necessary, 1<sup>st</sup> escalation +95 9 967115987, 2<sup>nd</sup> escalation +84 909187127 (**Viber**)

**Maersk Customer Service Call centre:**

Hotline number: 09880441095, Press 2 for Export & Press 3 for Import.

We thank you for your continuous support with Maersk. Should you have any further queries, please contact our local Representative.

Your Trusted Business Partner,  
Maersk Line Myanmar Ltd.

**Maersk Line Myanmar Ltd.**

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