

"Self Service Delivery Order" - Guide

Manage

Click Manage
-> Hub

Hub

Welcome to your Hub

There was a problem loading your preferred hub layout. Please

We're looking to improve your Hub

We would appreciate your feedback in a short survey

[Survey](#)

Outstanding

For vessel dep

453

Submit shipping instructions

[View outstanding tasks](#)

Delivery Order Input bl number & click Request

Enter a Bill of Lading number to request the delivery order

[Request](#)

[View details](#)

Shipment Overview
Shipments in 7 days

89
Departing

1557
Arriving

[View all shipments](#)

Local Information

Find local contacts and detailed shipping information for your origin or destination

[Asia Pacific](#)

[Europe](#)

[India, Middle East and Africa](#)

[Latin America](#)

Import Demurrage & Detention

Enter a bill of lading number to view detention and demurrage details

[View details](#)

"Self Service Delivery Order" - Guide

[← Back to dashboard](#)

B/L no. XXXXXXXXXX

B/L Status

Cargo release status

- Bill of Lading (Waybill) Issued at Origin
- Manifest submitted to customs

Finance status

- Prepaid charges payment is completed
- Collect charges payment is pending

Before proceeding with the request, you can view the Cargo Release Status and Finance Status.



Do you need more freetime?

Use Maersk's AI solution to get the best extended freetime offers and avoid extra charges.

Recently, customers have spent as much as USD 2,000.00 per shipment in Detention & Demurrage in Ho Chi Minh City, VN.

[Calculate best offer](#)

You can buy more freetime here

"Self Service Delivery Order" - Guide

Shipment: XXXXXXXXXXXX

Nansha New Port, CN
1 October 2023

Ho Chi Minh City, VN
4 October 2023

Demurrage Detention

You can click to tab **Demurrage** or **Detention** to buy more freetime

Purchase free days
You can select estimated pickup date and purchase discounted free days to avoid penalty later on

Introducing fee risk assessment
The risk level for each container is derived by our AI algorithm using the historical turn time data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not picking on time
- **Medium risk** - You might pay a fee for not picking on time
- **Low risk** - You're not likely to pay a fee

Demurrage charge & free days details
You can select a new 'Pickup date' to view demurrage charge applicable (as per the contract/ standard tariff).

Pick up location

Click on calendar icon to select pickup date

Containers	Free Days	Last Free Date	Pickup date	Purchase days	Risk Level	Demurrage price Days X Rate
XXXXXXXXXX 40 Dry High Furniture, nos	14 days	18 Oct 2023 ⓘ Estimated	27 Oct 2023 📅	9 days ⓘ	High risk	USD 752.40 USD 601.92 -20% ^ (9 X USD 83.60) USD 752.40

Number of **Purchase days** here

You can see the Demurrage breakdown and saving amount if you buy more freetime at SSDO submission stage

Total no. of containers: 1

Purchase demurrage days

Click **Purchase Demurrage days** to buy more Demurrage freetime

Total price* **USD 752.40**
USD 601.92

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of demurrage-free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.



"Self Service Delivery Order" - Guide

Delivery orders

Please proceed to delivery order request for the containers with 'ready to submit' status.

Other actions

Release to party (optional)
No "Release to party" assigned for this shipment yet.

No items to display

Add payer details to charges
Assign payer details for all the charges for this shipment

You can **Nominate a release to party** by clicking **Add party**

Click **Add payer details**

Tick to this box to change payer of D&D

Import charges and payer details

Change / Assign payer to charges types

All selected Invoice reference (Optional)

Charge type			Price
Collect charges			
<input checked="" type="checkbox"/> Equipment Positioning Service - Import (CY)	Company ABC Limited	:*****664 Update Payer	USD 100.00
<input checked="" type="checkbox"/> Container Protect Essential	Company ABC Limited	:*****664 Update Payer	VND 550,000
<input checked="" type="checkbox"/> Terminal Handling Service - Destination	Company ABC Limited	:*****664 Update Payer	VND 4,450,000
<input checked="" type="checkbox"/> Documentation fee - Destination	Company ABC Limited	:*****664 Update Payer	VND 950,000
Import Demurrage & Detention charges			
<input checked="" type="checkbox"/> Import Demurrage	Company ABC Limited	:*****664 Update Payer	able
<input checked="" type="checkbox"/> Import Detention	Company ABC Limited	:*****664 Update Payer	able

Please check that the payers for Import Demurrage & Detention is updated correctly.

Click **Update payer**
A small inidow pop up

I agree to the [terms and conditions*](#) for price/rate information.
*The price displayed is initial estimate for the charges applicable to this shipment. Your invoice may contain additional local tax or charges if applicable.

Select the payer to be changed

Update Payer

- + Select from my "Favourites"
- + Search and add a new payer

"Self Service Delivery Order" - Guide

Select payer ×

[Favourites](#) [Search](#)

You can search a release to party by their trading name and address or customer code

Customer code

or

Trading name Country

[Additional fields](#)

Click Search

Search new payer by customer code or trading name

Select payer ×

[Favourites](#) [Search](#)

You searched for: "40604701961"

Company ABC Limited

Click Submit

Select the payer

"Self Service Delivery Order" - Guide

Maersk Inland

Discover our reliable inland service

Rate displayed below is the total for **1 x 40' Dry High** from **Ho Chi Minh City** to the location selected below

<input checked="" type="radio"/> Thu Dau Mot, Vietnam - By Truck	4,640,000 VND View price breakup
<input type="radio"/> Long An, Vietnam	4,780,000 VND
<input type="radio"/> Di An, Vietnam	1,700,000 VND
<input type="radio"/> Thuan An, Vietnam	1,750,000 VND
<input type="radio"/> Choose location	

Customer can select inland service: select the location and see the price

Booking would be confirmed subject to available capacity, for more detail you can contact customer service team.

- I agree to the [terms and conditions](#) for haulage price applicable to the selected delivery location.
Additional charges may incur, please refer to your country's local web page or contact customer service for these details.
The rules, charges and/or accessorial's applicable to any inland transportation covered under the booking are available [Inland Services - Local Offices Information | Maersk](#).

*Select payer details responsible for the haulage charge

Select payer 

Select the payer of inland service fee and click **Book inland delivery**

Book inland delivery

or

Container release

Want to haulage delivered to a container yard near you?

Continue with merchant haulage

Otherwise, pls click **Continue with merchant haulage**

"Self Service Delivery Order" - Guide



Documents & References

Proof of payment

Payment for the collect charges is pending. Please upload documents for 'Proof of Payment' if payment is done. If you have already submitted proof of payment within last 24 hrs, it might be under process and no need to upload it again.

Upload payment document

Upload Document

Maximum allowed file size or total size of all files is 10MB (0.00MB / 10MB)
Supported formats are: .XLS, .XLSX, .PDF, .DOC, .DOCX, .PPT, .PPTX, .JPG, .JPEG, .TXT, .ZIP

I want to continue and agree to share the proof of payment later or have credit terms hence not applicable

Click Continue

Cancel Continue



"Self Service Delivery Order" - Guide



Release details for Merchant Haulage

Port of discharge (City, Country/Region)

📍 Ho Chi Minh City, VN

Place of release

📍 CAT LAI TERMINAL

05 Oct 2023 02:00

Release and return details for all containers

- ⓘ Please ensure pickup and return dates are during terminal operating hours.
- Demurrage and detention charges will apply if free time is exceeded.

Release container to

KIM THUAN PHONG VIET NAM CO LTD (*****664)

Customer code: *****664

CMD code: *****664

Address:

BINH DUONG HIGH WAY,

BINH DUONG, Vietnam

Pickup date

06 Oct 2023

Pickup time

10:00

Container return depot

Solog Depot, Binh Duong, Vietnam

Return date (Optional)

06 Oct 2023

Return time (Optional)

--:--

Please select value from dropdown or type in the code

Click Demurrage details; detention details to see freetime

Demurrage details

Total* USD 0.00

Detention details

Total* USD 0.00



US - Import - Bill of Lading - Bill

Demurrage details

Containers 1	Free days	Last free date	Chargeable days	Demurrage price
PONU7454124 40' Dry High	14 days	18 Oct 2023 ⓘ	0 days	USD 0.00
XXXXXXXXXX *Demurrage price displayed is initial estimate based on selected pickup/delivery date. Your invoice will contain additional local tax or changes to these figures in accordance to terms and conditions .				Total* USD 0.00

Freetime Demurrage is 14 days

Detention details

Containers 1	Free days	Last free date	Chargeable days	Detention price
PONU7454124 40' Dry High	7 days	11 Oct 2023 ⓘ	0 days	USD 0.00
XXXXXXXXXX *Detention price displayed is initial estimate based on selected empty return date & empty return depot which is selected. In the event of no return date selected, the origin would be basis place of delivery as your empty return depot. Your invoice will contain additional local tax or changes to these figures in accordance to terms and conditions .				Total* USD 0.00

Freetime Detention is 7 days

I made the payment for D&D charges.

Haulage instructions(Optional)

Click Continue

Cancel

Continue

800 800 800
MAERSK

"Self Service Delivery Order" - Guide



Review your order details

Recipient details

Hide recipient details

Delivery order recipient e-mail ID

✉ TestCustomermail1@gmail.com + Add e-mail address

✉ TestCustomermail2@gmail.com 🗑 Remove e-mail address

Customer can add or remove mail to receive SSDO by clicking **Add e-mail address**

Payer details

Hide payer details

Invoice reference (Optional) [Edit payer details](#)

Collect charges

Import Demurrage & Detention charges

Click here to review and can edit

Documents and references

View documents and references

Release details

View release details for merchant haulage

Cancel **Submit**

Click Submit



