



Customer Advisory

This letter serves as a general announcement to all Sealand – A Maersk Company 'Indonesia' customers and not intended as personal message.

Dear Valued Customer,

Please be inform that our call center number for *Sealand A Maersk Company* for Indonesia is at +6221 30065600. But if you unable reach us at our call center number, you may contact us at contingency number +6281586729292. The working hours for emergency call is same, Monday to Friday, 08.00 – 17.00 (12.00 – 13.00 is break).

Also you can use our other channel WEBSITE and SEABOT on handling your shipment.

1. Booking Request/Duplicate Booking/Submit SI/VGM/Amend BL/Issue BL :
my.mcc.com.sg

2. Check Schedule/Tracking Cargo (ETD/ETA/ Cargo Position/ATD/ATA/SOB date) /Payment Confirmation/Import Freetime information/Detention Charges/Office Contact Details :

- a) Facebook: m.me/seabot.id
- b) Whatsapp: 0811-1310-1679
- c) Line : @seabot.id

Should you have further queries or require additional information, please contact our customer service representative.

Thank you and looking forward for your incessant support and understanding

Best regards,

Customer Service
Sealand - A Maersk Company Asia
Indonesia

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