

A woman with dark curly hair and glasses is looking down at a tablet device she is holding in her hands. She is wearing a pink t-shirt. The background shows shelves filled with various shoes in a store setting.

注册账号



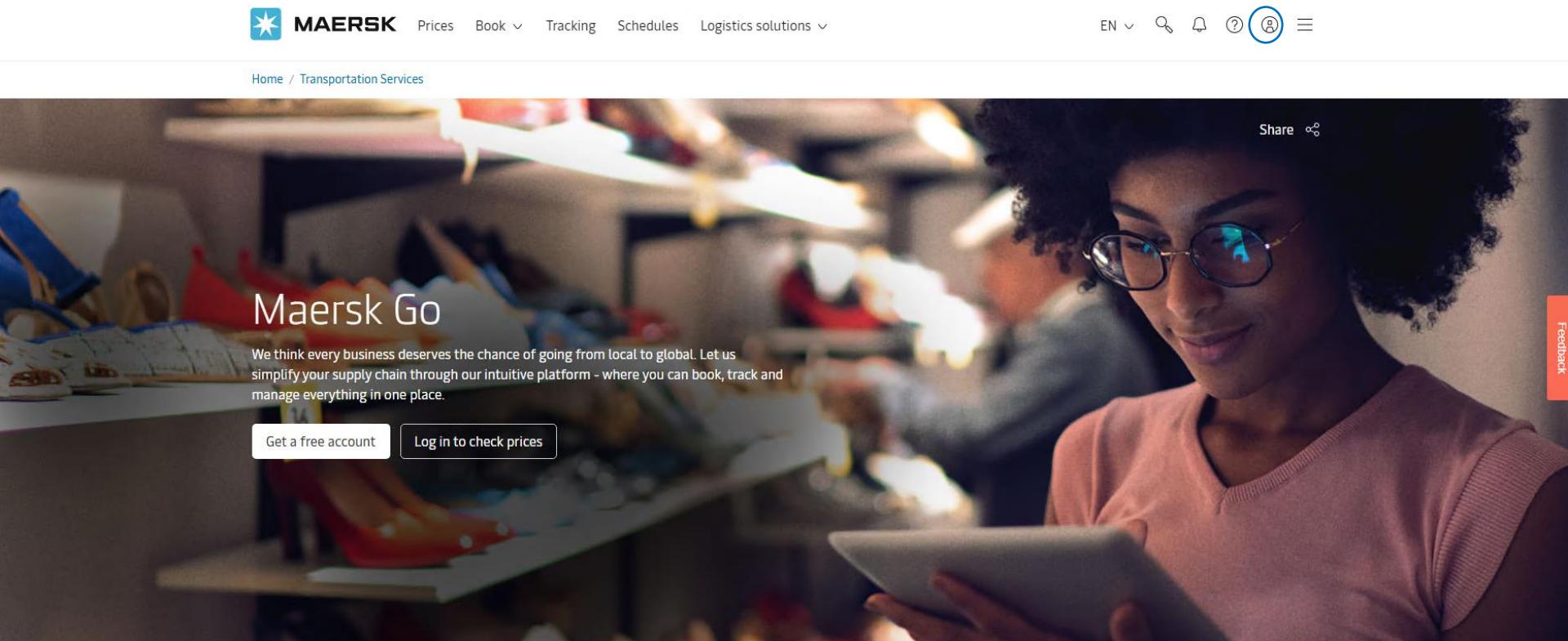
MAERSK

> 如何申请用户名和密码？

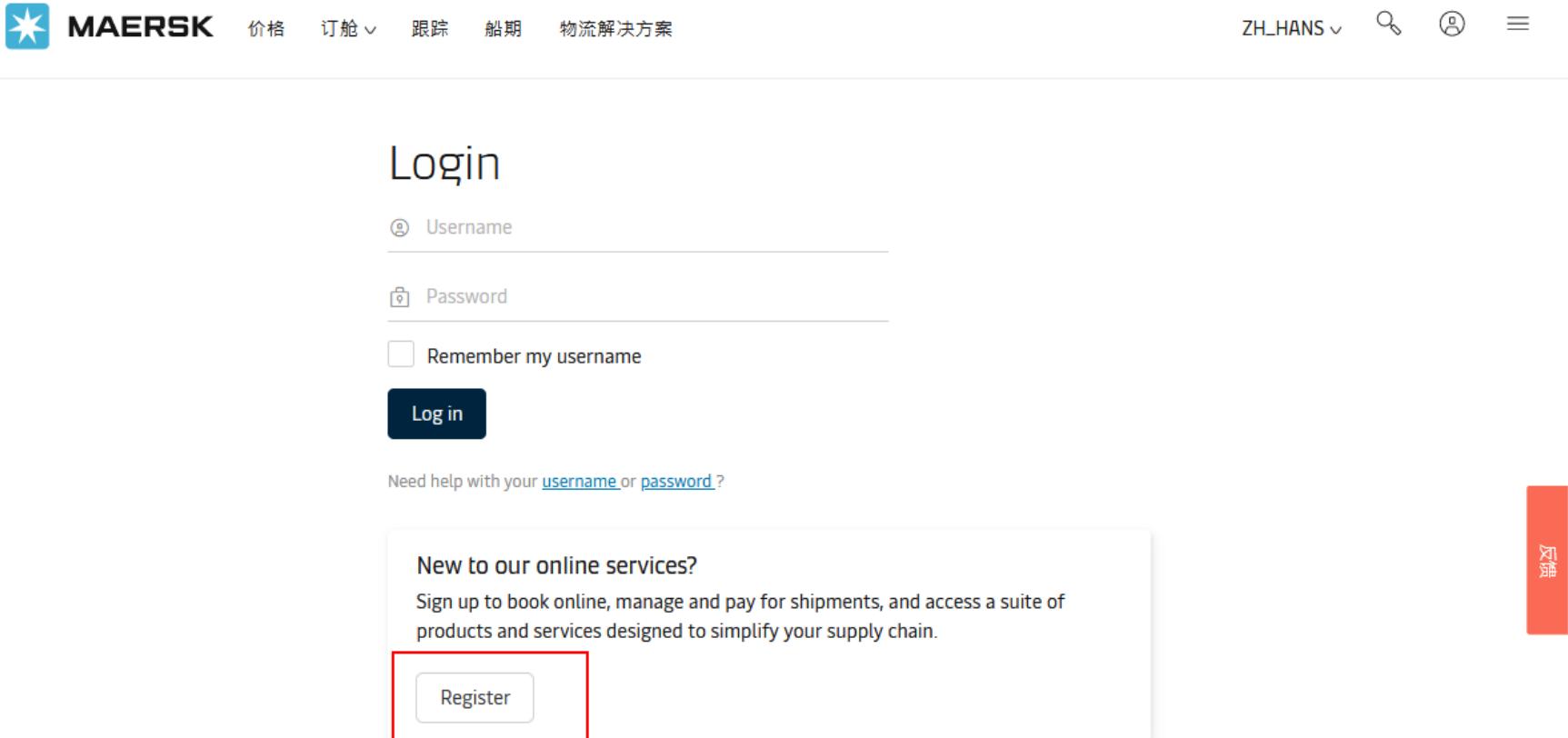
为了保证数据安全, 在使用 Maersk 网站的各项服务之前您务必进行注册。

推荐使用浏览器：最新三个版本的谷歌，火狐，Edge浏览器或者最新两个版本的Safari浏览器。

1. 进入 <https://www.maersk.com/transportation-services/go>点击右上角的 头像图标 进入下一个界面。



2. 在此界面点击 “Register” 进入注册界面。



The screenshot shows the Maersk login page. At the top, there is a navigation bar with the Maersk logo, language selection (ZH_HANS), search, user profile, and a menu icon. The main title "Login" is centered above two input fields: "Username" and "Password". Below these is a "Remember my username" checkbox and a "Log in" button. A link for password recovery is provided below the login form. To the right, there is a "New to our online services?" section with a "Register" button, which is highlighted with a red box. A vertical orange sidebar on the right contains a "Feedback" button.

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价格 订舱 跟踪 船期 物流解决方案

ZH_HANS

用户名

密码

记住我的用户名

Log in

Need help with your [username](#) or [password](#)?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

反馈

Register

3. 请填写真实有效的相关信息，以便注册部门可以联系到您。

Welcome to your Maersk Registration

If you are already registered with Safmarine or any Sealand – A Maersk Company region, then you don't need to register again. You can instead go to the respective portal and login with your username and password. You will then have the opportunity to request access for Safmarine or any Sealand - A Maersk Company region as:

Create username

Test202309

用户名

用户名是唯一的，至少五个字符(不分大小写)
必须是字母开头, 字母/数字结尾
且只接受这三种标点符号: - _ @。

Business email

Test@test.com

邮箱

建议使用公司邮箱注册。

First name

Apple

名

Surname

Test

姓

这里会影响您后续接收订舱确认等文件，请录入真实姓名。

Country/Region

China

国家/地区

Business contact number

Prefix is prefilled based on selected country

Mobile number

移动电话

86 123456789

Landline number

座机电话

Extension (Optional)

分机号

86 Enter landline number

Enter extension

New password

.....

设置密码时，请注意密码至少8个字符，必须至少包含1个大写字母，1个小写字母和1个数字，如: Password1

Confirm new password

.....



I accept the [registered user terms](#) and [cookie policy](#)



I agree to receive logistics related news and marketing updates by email, phone, or similar from A. P. Moller-Maersk and its affiliated companies. I understand that I can opt out of such Maersk communications at any time. To see how we process your personal data read our [Privacy Notification](#)

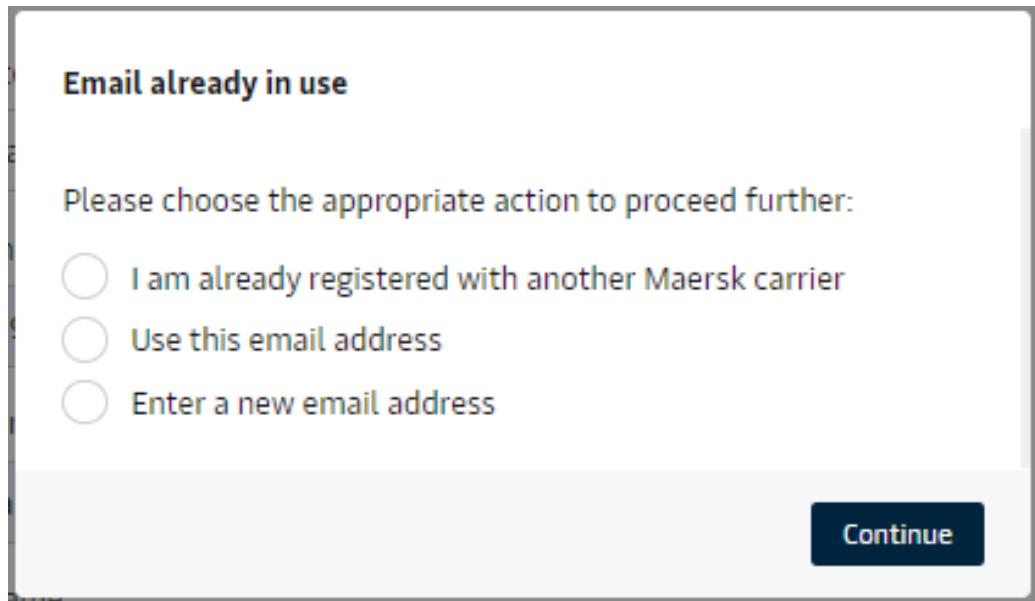
By registering as a new user, you accept without restriction the user terms (encompassing general user terms, registered user terms and privacy notification) and you will be granted access to our on-line business services. You can book and track your cargo, submit your shipping instructions, get access to transport documents, view your account statement and view or download reports with detailed data of your cargo movements.

As a registered customer, you can view your personal and company details in my profile. A list of users within your company is also available.

Without waiving any other rights and remedies, any breach or violation of the user terms is subject to legal prosecution.

Submit

4.如何验证您的邮箱



如您之前已经有账号绑定了输入的邮箱，会弹出以下提示，
选择：你可以使用之前已经绑定的账号，请勾选 **I am
already registered with another Maersk carrier**，然后
选择Request Access直接登陆即可

如您坚持使用这个邮箱建立一个新账号**Use this email
address**

如您需要更换一个新的邮箱，请选择 **Enter a new email
address**

请根据需要选择，选择好后点击Continue

4. 1) 成功提交后会显示 Thank you for registering。

Tips:该封邮件有48小时时效，如您未在有效期进行验证，将无法在原邮件上面完成验证。请在此点击Resend email，并在最新收到的邮件上进行下一步。

The screenshot shows a web browser window with the URL accounts.maersk.com/ocean-maeu/auth/register. At the top left is the Maersk logo. The main content area has a large "Thank you for registering" heading. Below it, text instructs the user to check their email for a verification link. It also mentions checking the spam folder if not received and provides a "Resend email" button. At the bottom are "Continue" and "Resend email" buttons.

← → C accounts.maersk.com/ocean-maeu/auth/register

 MAERSK

Thank you for registering

We have sent an email to the address you have provided. Please check your email and click the link included to complete your registration.

If you have not received it in your inbox please check your spam folder. Otherwise you can resend it by clicking the button below.

Note that for security reasons, the link will expire in 48 hours.

[Continue](#) [Resend email](#)

4.2) 同时您会在1-2分钟内收到来自registration@maersk.com的主题为“Validate your account with Maersk”的邮件。请您点击邮件里面的链接“Validate Email”验证您的邮箱信息。

From: "registration" <registration@maersk.com>

Date: Tue, Sep 5, 2023 11:16 AM

To: "test@test.com"

Subject: Validate your account with Maersk

Dear test202309,

Welcome to Maersk!

We have received your request to register as a user with the following information:

User name : test202309

Email : test@test.com

First name : Apple

Surname : Test

Country/Area : China

Landline Number : Not Available

Mobile Number : 86-12345678912

Before you can embark on your logistics journey, we need you to validate your account using this link:

[Validate Email](#)

Should the link not work, please copy and paste the following URL in your browser:

<https://www.maersk.com/portaluser/register/confirm?&userId=test202309&code=EHpGwaLCCIp4TF4V&orgName=maersk&dateSent=1693883769887>

Upon validation, we'll ask you to take the next step and complete your account by adding additional information about your company. You'll find the guidelines to do so here:

<https://www.maersk.com/support/faqs/how-to-register-online>

If you have any questions, feel free to reach out to [our team](#).

Thank you for registering - we're happy to have you onboard and look forward to serving your business and its global transportation needs.

Best Regards,

Maersk Customer Registration

Please do not reply to this email, as we are unable to respond from this email address.

4.3) 出现以下提示时，说明您已完成邮箱验证。
如您在多次尝试后页面未正常跳转，请联系在线帮助。

Email confirmation

Your email address has been verified successfully. You are now able to login.

Continue

5.邮箱信息验证后，您需重新登录网站，登录后会看到下面这个界面,点击[Complete my account](#)完善您的公司信息即可完成您的注册申请。



For business of all sizes. Book, track and manage integrated logistics services with Maersk. Our services include:

- Ocean shipping
- Inland transportation
- Air freight
- Less-than-container load (LCL)
- Customs services
- Cargo and container protection
- Supply Chain Management (SCM)

To enjoy all our products and services please complete your account.

[Complete my account](#)

[Complete later](#)

5.1) 如您的公司已经与马士基有过直接合作，输入公司关键词进行查询。如有匹配信息，可以直接点击Select进行关联。

Let's find your home company

Country/Region

China

Select an option to proceed

Tax reference New

Trading name

damco shanghai

Search

Alternatively, you can [manually enter your company details](#).

Company name	Tax type	Tax reference number	Address	
SHANGHAI INC. BEIJING BRANCH			803 LOFTEL 1, HU GUANG MIDDLE STREET, CHAOYANG DISTRICT, BEIJING, 100102, CN	Select
LOBAL LOGISTICS (SHANGHAI) CO., LTD. XIAMEN BRANCH	Trade register number		ABCDE UNIT, 20TH FLOOR, INTERNATIONAL BANK BUILDING, 8 LUJIANG ROAD, SIMING DISTRICT, FUJIAN, XIAMEN, 000000, CN	Select



价格 订舱 ▼ 跟踪 船期 物流解决方案 管理 ▼

Confirm details

Verify below company details and provide your local Maersk office

Selected company & address for your organization

Legal Name: CHENGDU LH TOP TRADING CO LTD,
City Name: CHENGDU,
Region Name: SICHUAN,
Region Code: SC,
Postal Code: 600000,
Phone: +8618782101230

Your local Maersk office

Country/Region

China

Office

Shanghai

Your local Maersk office:

这里选择您出运地所属国家以及办事处。
如需从多地出运, 请用相应办事处的账户来订舱。
比如: 您需订从上海和青岛出运的订舱,
那么需要分别注册一个上海和青岛的帐户。

Submit

Discard

5.2) 如您的公司是第一次与马士基合作，或者没有搜索到适配信息，

请选择[manually enter your company details](#)， 在Country/Region 输入公司所在的国家创建一个新的公司信息。

Let's find your home company

(i) No result found for your company. Please select manually enter company details link down below.

Country/Region

China

Select an option to proceed

Tax reference New

Trading name

cehngdu

Search

Alternatively, you can [manually enter your company details](#).

Let's find your home company

Select your company's location

Country/Region

China

Proceed

Reset

5.3) 建议您填写真实完整的Trading Name(公司英文名),Street Name和Street No (街道名称及街道号码) , 便于高级搜索。

Enter company details

Please share additional details for precise search

Company details

Trading Name

Enter english version of trading name

公司名最少录入3个字符, 最多能录入128个字符,
接受字母, 数字和标点符号, .;:"\$%^&+-*/()[]。

Do you have the company website URL?

Yes

No

公司网站地址根据实际情况选择。

Please enter your company website URL

Enter your company url

Company address

City

Enter city name to which customer is registered

Apartment details (optional)

Enter your apartment, suite, floor details

City sub-area/City district (optional)

Enter your sub area/district

Street Name

Enter name of the street to which customer is registered

公司地址最多只能录入36个字符,
可接受字母, 数字和标点符号.,;:"\$%^&+-*/()[]。

Street Number (optional)

Enter house number of the building to which customer is registered

Postal Code

Enter country postal code

大陆邮编号码为6位纯数字

PO Box Number (optional)

Enter PO Box number of customer

Country/Region

China



Contact number

Prefix

86

Phone number

Enter phone number

Extension (Optional)

Enter phone extension

Tax details

Tax Type Code

Select the tax type code



Reference details

+ Add reference details

Advanced Search

Discard

5.4) 深度搜索无结果后，此处可以点击Proceed进入创建一个新的公司信息，填写格式见5.4)

Enter company details
Please share additional details for precise search

Company details
Company address
Tax details
Reference details

Advanced Search Discard

No Results Found
Please select 'Proceed' to create a customer using the information you provided, or choose 'Retry Search' to perform another search.

Retry Search Proceed

Create Customer

Almost there, fill out the remaining fields to create a new customer

Company details ^

Trading name
ffffffffffffffffffffffff

Legal name (optional)
Enter your company legal name

Website URL (optional)
Enter your company url

Company address ^

Apartment details (optional)
Enter your apartment, suite, floor details

City
Taixing

Street name (optional)
Enter your street name

Street number (optional)
Enter your street number

City sub-area/City district (optional)

Enter your sub area/district

Postal code (optional)

610000

PO box number (optional)

Enter PO Box number of customer

Region name

Sichuan

Country/Region

China



Contact number

Prefix

86

Phone number

15882437078

Validate

Discard



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价格 订舱 ▾ 跟踪 船期 物流解决方案 管理 ▾

Confirm details

Verify below company details and provide your local Maersk office

Company details:

Trading Name: CHENGDU LH TOP TRADING CO LTD,
Street name: tianfu street,
Street number: 1,
Postal Code: 610000,
Country: CN

Your local Maersk office

Country/Region

 ()

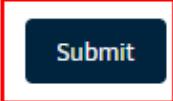
Office

 ()

完成上述创建后，需完成下面的选项

Your local Maersk office:

这里选择您出运地所属国家以及办事处。
如需从多地出运，请用相应办事处的账户来订舱。
比如：您需订从上海和青岛出运的订舱，
那么需要分别注册一个上海和青岛的帐户。

 SubmitDiscard

6.注册提交成功后会收到如下提示

您需要提供审核材料发送到大中华区注册部门公邮CGDGSCSCVREG@maersk.com（邮件标题您的用户名）,或在您收到注册部门邮件后48小时之内进行回复，超时有可能会被关闭申请

需要提供的材料如下

中国大陆：加盖公司鲜章的营业执照复印件。

中国香港：加盖公司章，并在有效期内的商业登记证。

中国台湾：台湾统一编码。

The screenshot shows a web browser window with the URL <https://www.maersk.com/user/additional-details>. The page features the Maersk logo and navigation links for Prices, Book, Tracking, Schedules, Logistics solutions, and Manage. The main content area displays a large, bold message: "We received your application for access". Below this, a paragraph explains the next steps: "What happens next? We will review your application and aim to get back to you in two working days. In the meantime you can [access a wide range of Maersk services](#)." Another paragraph states: "Your request is in progress and we would need additional proofs to validate your relation with respective company prior proceeding registrations." A third paragraph provides instructions: "Please send one of the below documents to CGDGSCSCVREG@maersk.com, for China and Sealand Asia, or to CENWWWSCVREG@maersk.com, for the rest of the world." A bulleted list specifies the required documents: "Approval letter from your organisation on proper Letter head of the company.", "Copy of company Identity card or Business card.", "Electricity bill having your organisation name and address.", and "Business Licence or TAX certificate or Goods and Service Tax (GST) certificate of the company." At the bottom, a note says: "NOTE: Kindly mention your registered user id in the subject line of the mail while submitting the documents."

7. 审核通过邮件/拒信邮件

7.1) 注册申请审核通过后您会收到以下邮件。

在网站登陆界面输入您的用户名和密码即可使用网站。

From: "registration" <registration@maersk.com>

Date: Tue, Sep 5, 2023 13:54 PM

To: 'test@test.com' ;

Subject: Welcome to Maersk!

Dear test202309,

Thank you for completing your account!

You're now all set to kickstart your logistics journey for example with [Maersk Spot](#) for a simple and seamless way to transport your goods with ocean and inland, all in one booking.

If you need any assistance in finding a price, tracking cargo, and the like, our [website guide](#) also offers easy step-by-step guidance to help you manage your shipments online.

And while we're at it, why not make your logistics journey as insightful as possible?

[Sign up here](#) to receive news and insights for the industries of your interest to better navigate the complexities of supply chains, understand industry trends, and shape your business strategy going forward.

Also, if you have any questions, feel free to reach out to [our team](#).

Welcome to Maersk!

Best Regards,

Maersk Customer Registration

Please do not reply to this email, as we are unable to respond from this email address.

7.2) 注册申请审核未通过时您会收到以下邮件。

请根据提示重新提交您的注册申请。

---Original---

From: "registration" <registration@maersk.com>
Date: Tue, Feb 21, 2023 10:56 AM
To: "test@test.com"
Subject: Your user upgrade request has been rejected

Dear lunaliu2024,

Your Maersk account upgrade request has been rejected.

The reason for reject is

Dear Customer, We hereby rejected your registration because we haven't received your feedback within 48 hours. If you need to an account, please submit a new registration and reply us in timely . Thank you for your cooperation.

If you did not request this or if you need additional assistance, please [contact our team](#).

We want to thank you for your business and look forward to continuing serving your global transportation needs.

The Maersk Team

Please do not reply to this email, as we are unable to respond from this email address.

当您收到如下注册申请审核通过的邮件后，请尝试登陆**MSK**网站，登陆后，点击右上角“账户”按钮，核对您的公司名称是否正确 & 是否有**customer ID**，如无问题，则表示您的注册已完成。