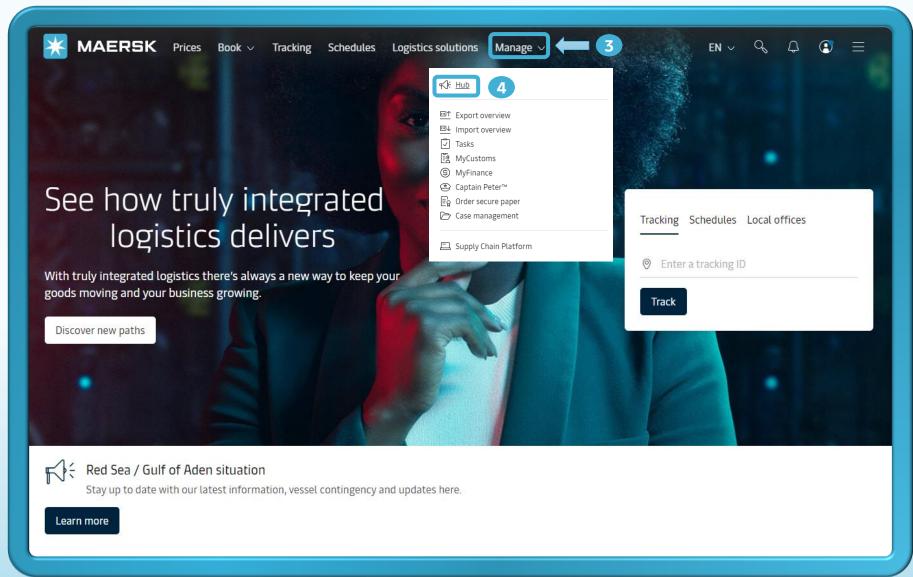


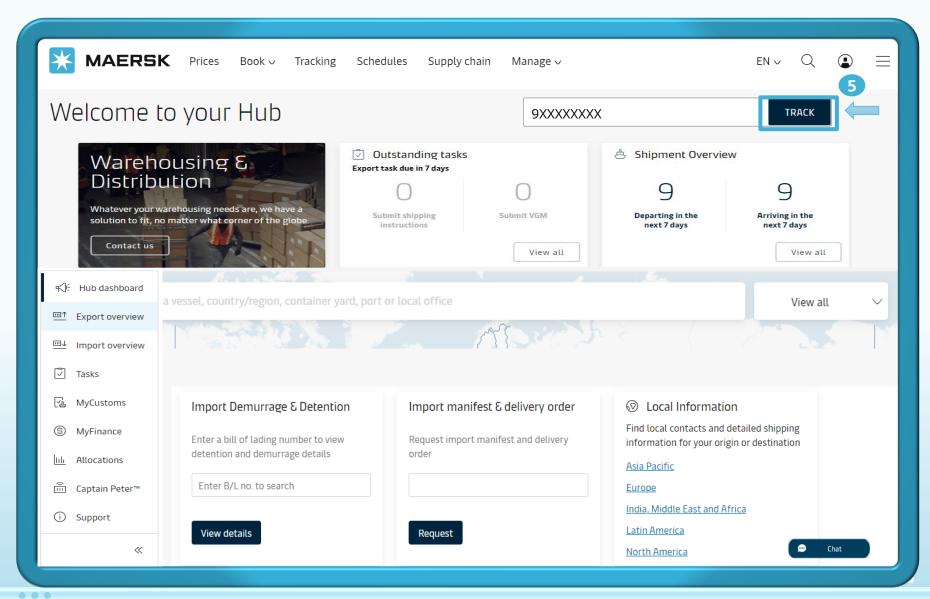
- Step 1: Click on the above login icon
- Step 2: Go to the MAERSK.com and enter your username and password.





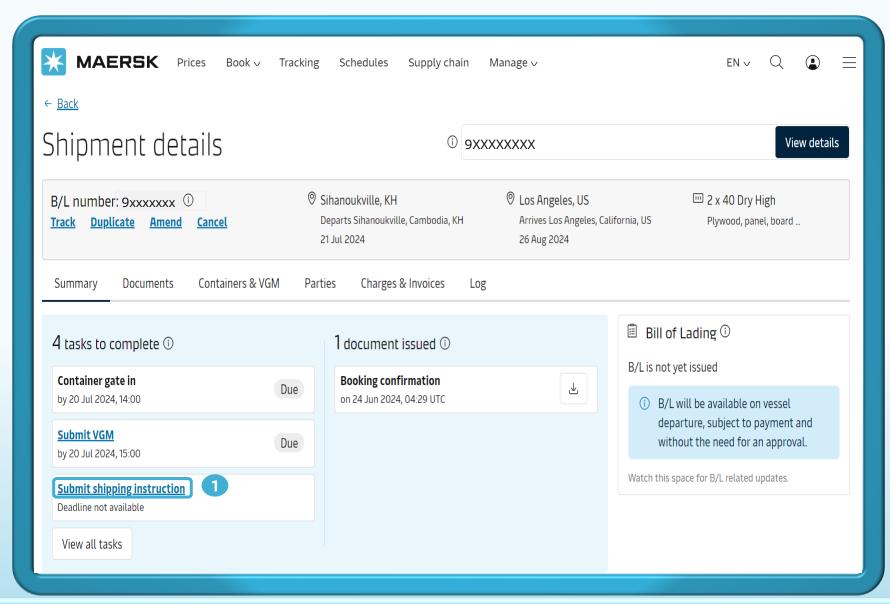
- Step 3: After you login, then click on "Manage".
- Step 4: Then, click on "Hub".





- Step 5: Input Booking number then click "Track"

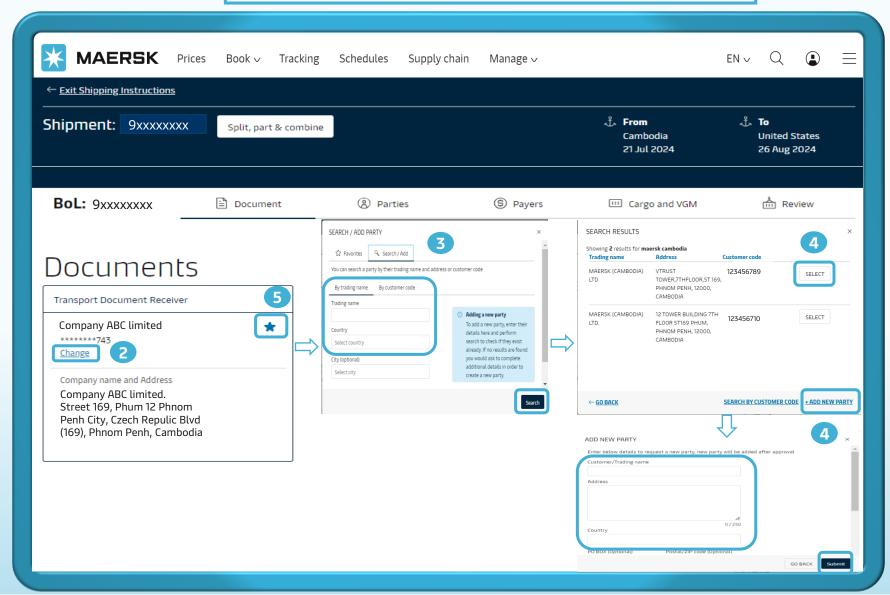




- Step 1: In Shipment details tab click "Submit Shipping instruction"



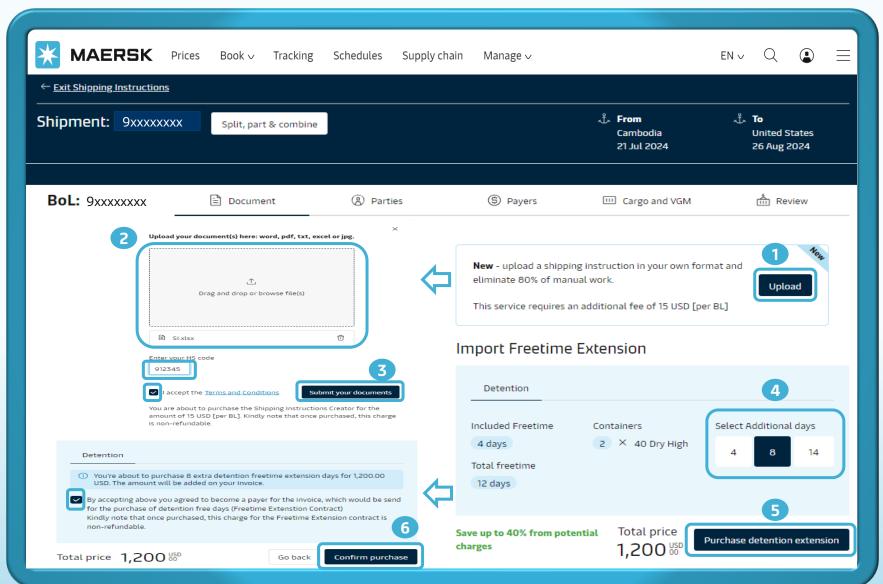
### Scenario 1: Normal (1 BK = 1 BoL)



- Step 2: If you want change Transport Document Receiver (means the party that receives/checks/print BL after SI is submitted) click "Change"
- Step 3: Input by trading name and country or customer code Click "search"
- Step 4: Click "Select" in receiver you want receive document. If can"t find or want add new party receiver click "ADD NEW PARTY" then input
- 1. Customer/Trading name
- 2. Address
- 3. Country
- 4. Email
- 5. Phone Then click "Submit"
- Step 5: Click ★ to save that party as favorites



#### Scenario 1: Normal (1 BK = 1 BoL)



# VALUE ADDED SERVICE (VAS)

## A. <u>SI (Shipping Instruction )</u> creator:

Maersk on behalf customer use customer SI upload to make BoL with additional fee is 15USD per BL.

- Step 1: Click to "Upload"
- Step 2: Upload SI file and update HS code then stick to "I accept the Term and Conditions"
- Step 3: Click "Submit your documents"

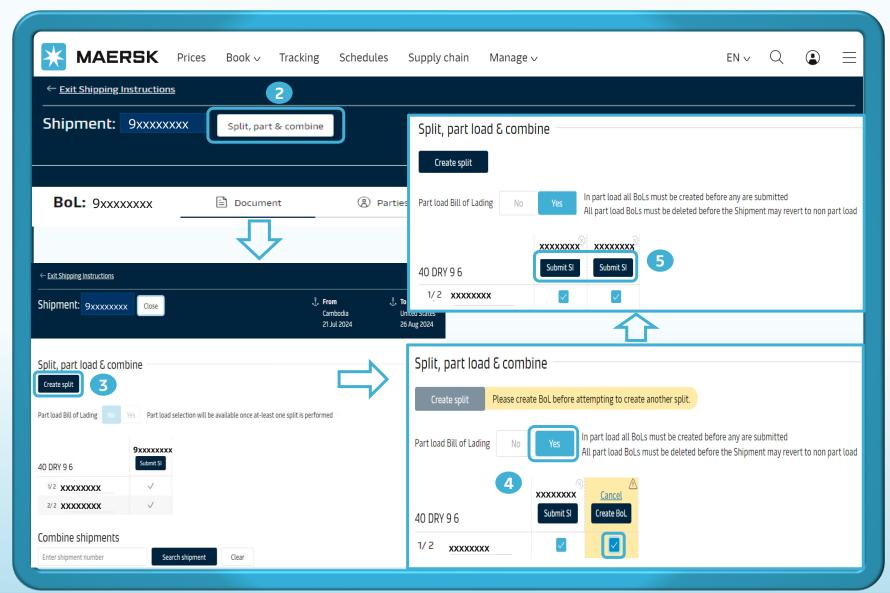
#### B. Buy more import freetime:

Saving up to 40% if customer buy freetime import in advance beside standard freetime

- Step 4: Select Additional days
- Step 5: Click "Purchase detention extension"
- Step 6: Stick "By accepting ...then click "Confirm purchase"



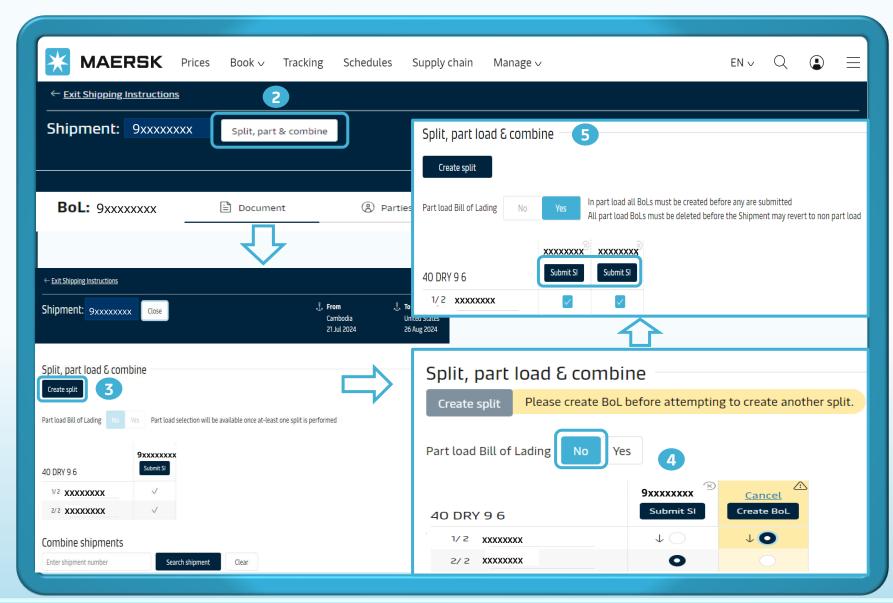
## Scenario 2: Split part load 1 BK = N BoL



- Step 2: Click "Split, part & combine"
- Step 3: Click "Create split"
- Step 4: Click "Yes" in Part load Bill of Lading then stick in box "Create BoL" and click "Create BoL"
- Step 5: 2<sup>nd</sup> will be appeared then click "Submit SI" of every BoL



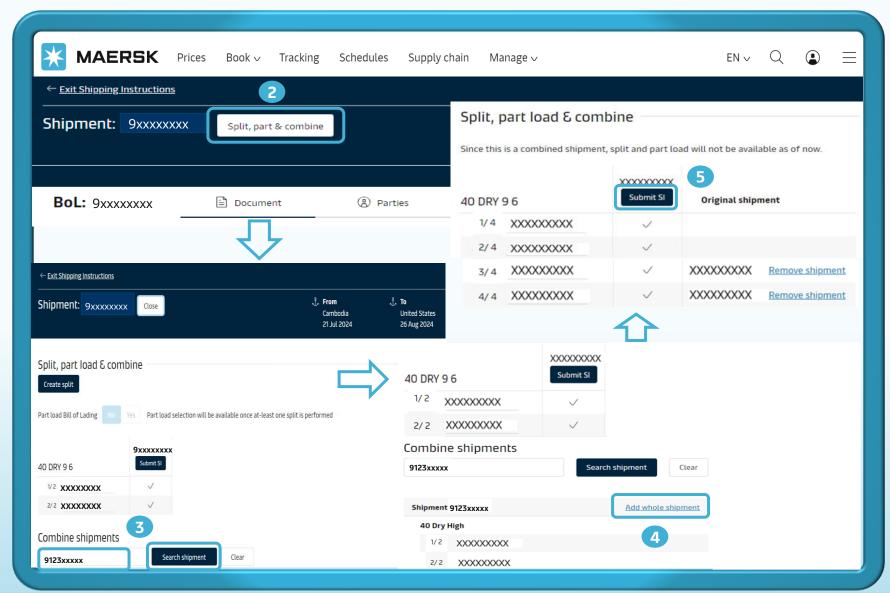
### MAERSK | Scenario 3: Split full container 1 BK = N BoL



- Step 2 : Click "Split, part & combine"
- Step 3: Click "Create split"
- Step 4: Click "No" in Part load Bill of Lading then Stick in box "Create BoL" and click "Create BoL"
- Step 5: 2<sup>nd</sup> will be appeared then click "Submit SI" of every BoL

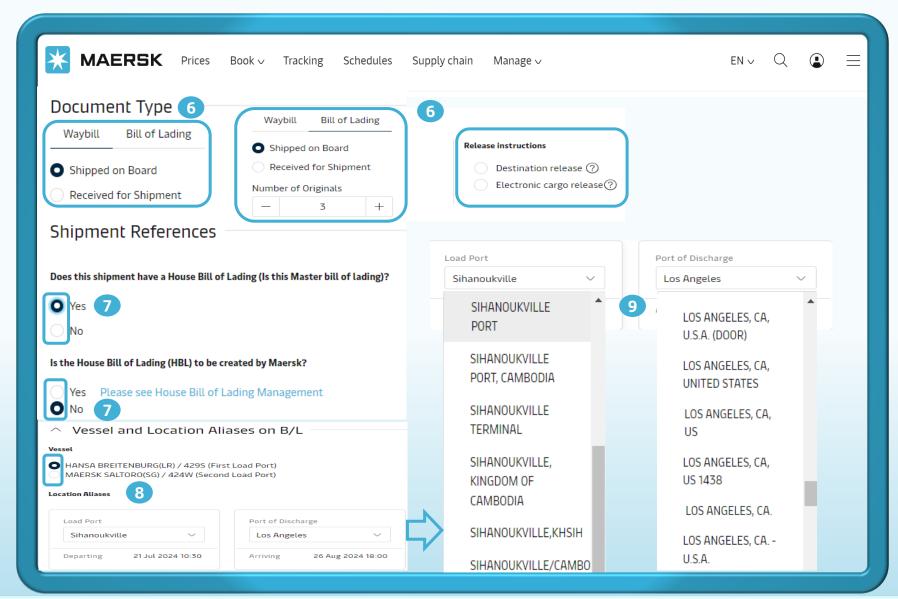


#### Scenario 4: Combine n BK into 1 BoL



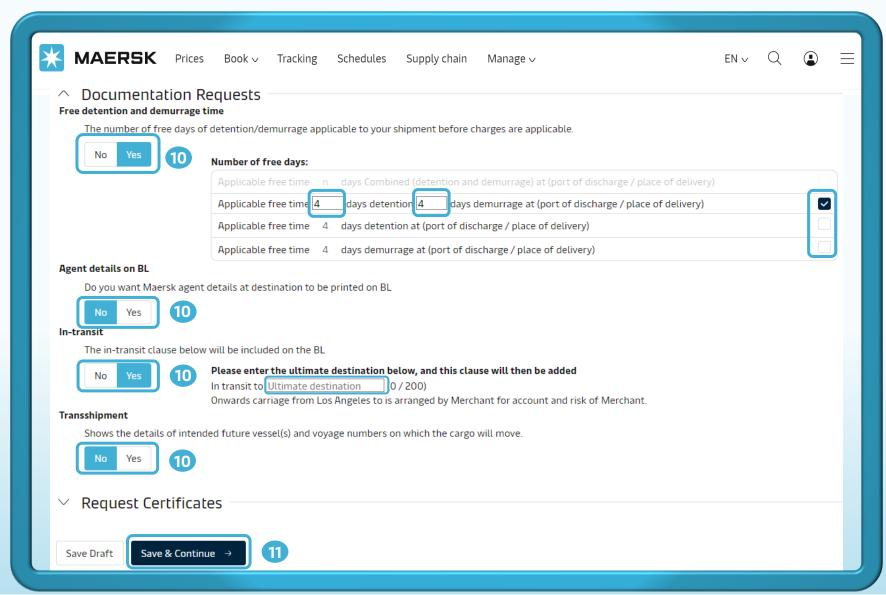
- Step 2: Click "Split, part & combine"
- Step 3: Input BK wanna combine into box "Combine shipments then click "Search shipment"
- Step 4: Select the container number you would like to combine or click "Add whole shipment"
- Step 5: You will see the container list of the shipments you would like to combine then Click "Submit SI"





- Step 6: Choose Bill type and the type of date to be shown on BoL
- Step 7: Choose "Yes" or "No" for House Bill of Lading. If "Yes", Is the HBL to be created by Maersk or not. If customer choose Maersk create HBL \$100/HBL will be added and billing to customer. And please input the information of parties
- Step 8: Choose vessel show on BoL
- Step 9: Choose the format of showing Load port and port of discharge names



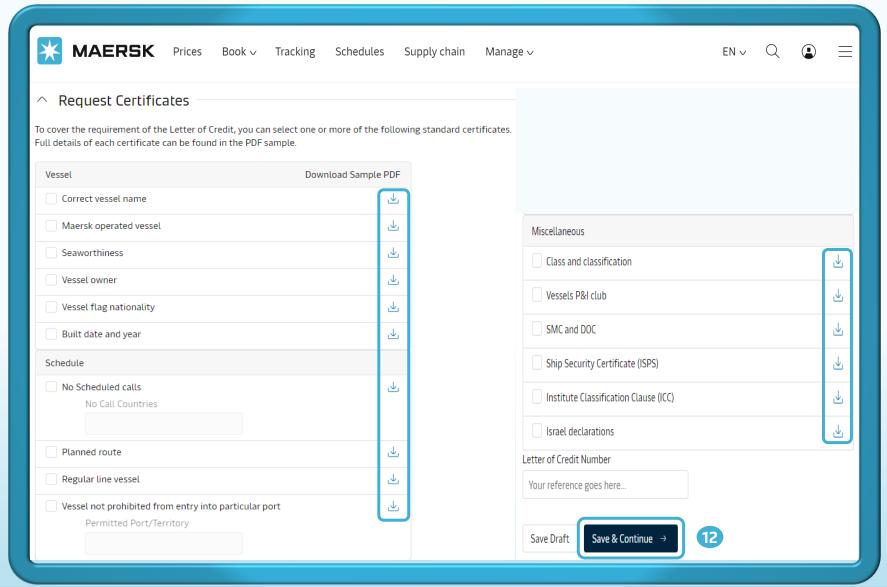


- Step 10: Click "Yes" or "No" for documentation requests

Note: Click "Yes" in free detention and demurrage time if you want to show additional clause on BL by template

- Step 11: Click "Save & Continue ->"



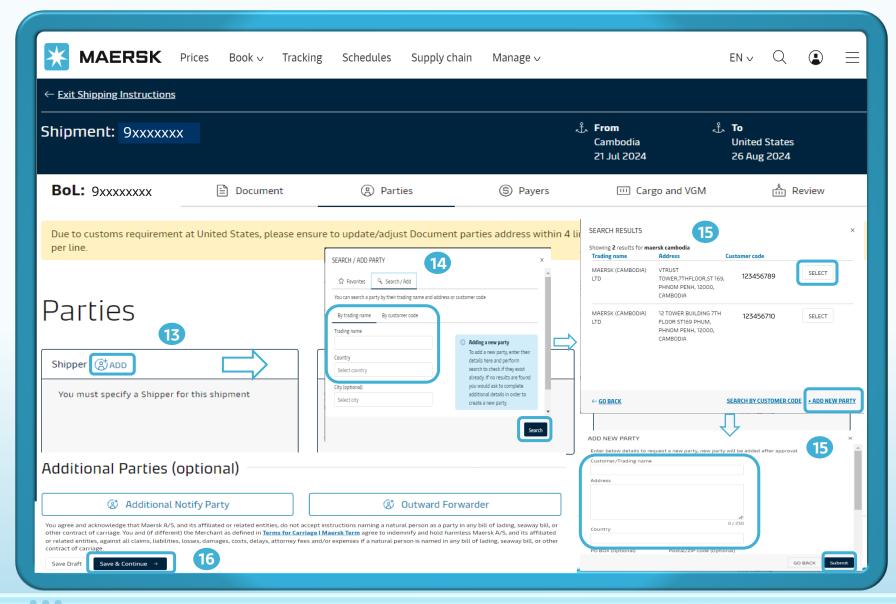


- Optional: If customer request certificate issue by Maersk please click to download a sample Certificate and full in information then send request via Web to case (W2C) or email

Maersk does not verify other types or formats of Certificates written by customer.

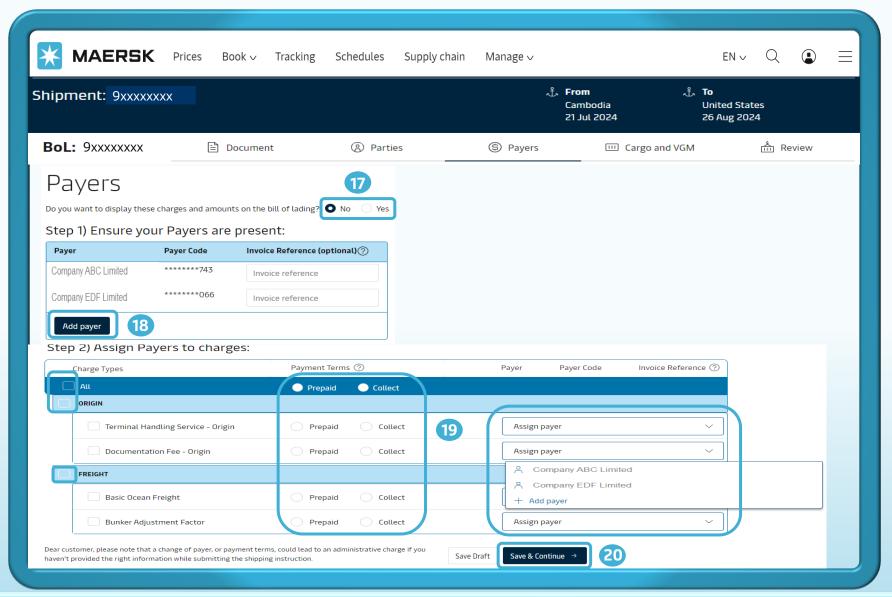
- Step 12: Click "Save & Continue ->"





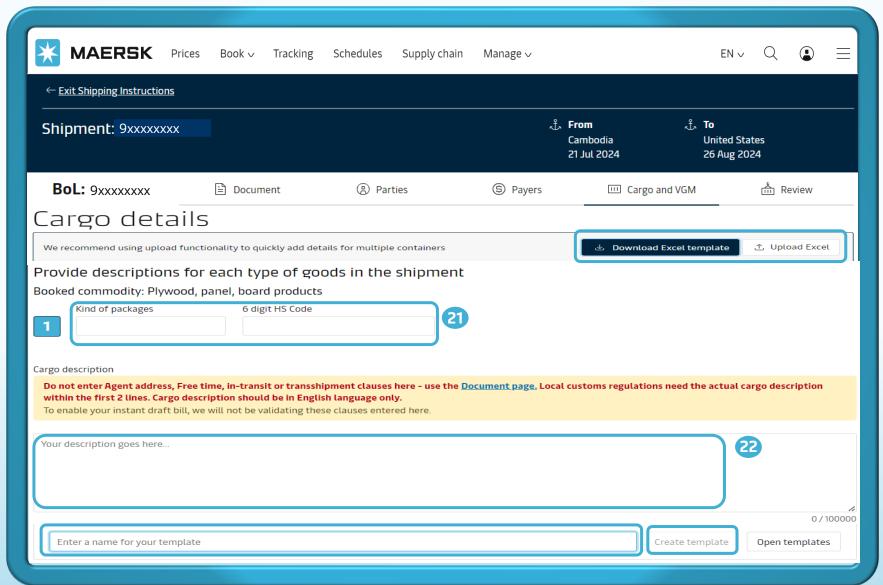
- Step 13: Fill in parties: Shipper, Consignee, First Notify and Additional Notify Party by click "ADD"
- Step 14: Input trading name, country or customer code then click "Search"
- Step 15: Click "Select" on party you want to show on BoL. If you want add new party please click "ADD NEW PARTY" input information then click "Submit"
- Step 16: Click "Save & Continue ->"





- Step 17: Choose "No" or "Yes" to display charge name and amount and BoL
- Step 18: Choose "Add payer" if you want choose another payer
- Step 19: Select payment term and payers for each charge
- Step 20: Click "Save & Continue ->"



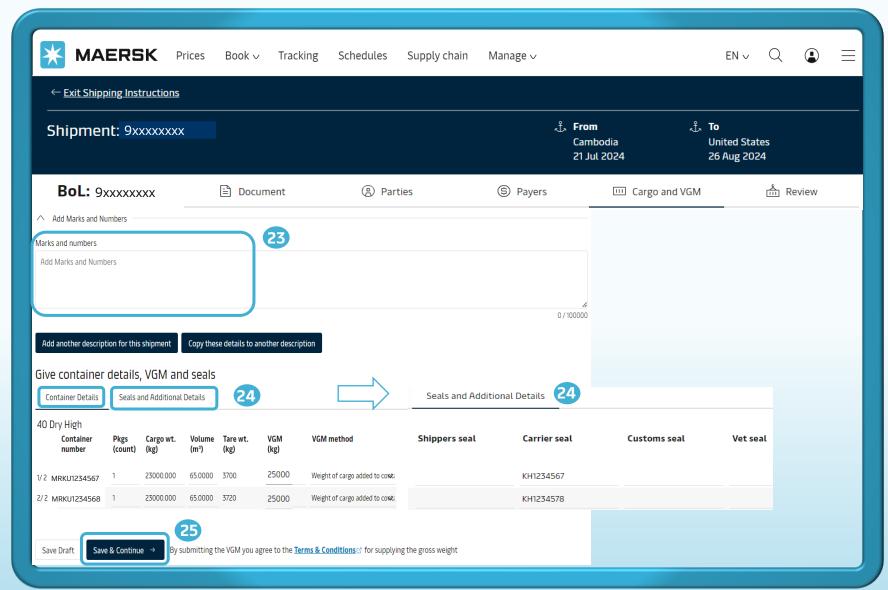


- Step 21: Update "Kind of packages" and HS code
- Step 22: Input description

#### TIPs:

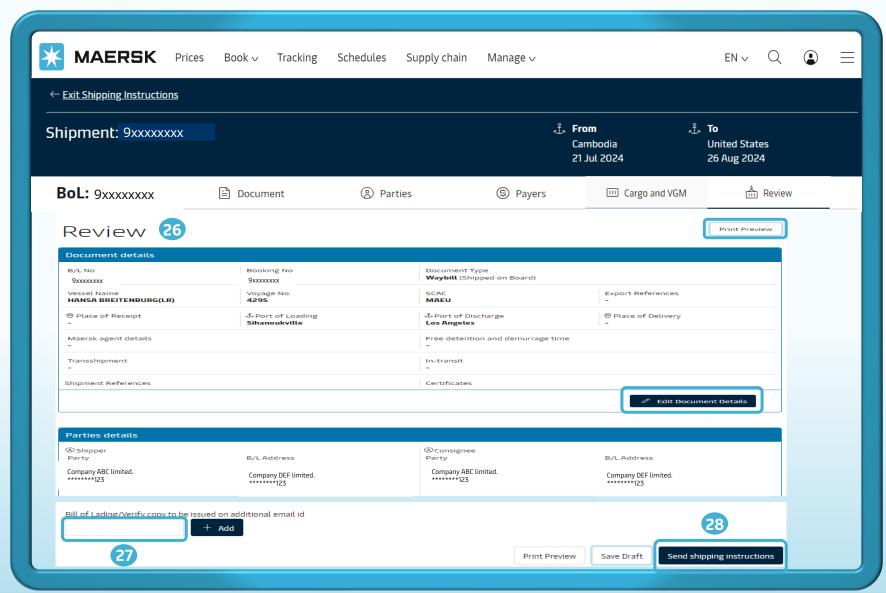
- 1. Create SI templates: Input name of template then click "Create template"
- 2. Bulk upload for container detail: if you have multiple containers, click "Download Excel template" then input information and then click "Upload Excel" to save time input one by one





- Step 23: Update "Mark and numbers" if any
- Step 24: Input cargo weight, volume, tare weight, VGM, VGM method and carrier seal, shippers seal, Customs seal or Vet seal if any
- Step 25: Click "Save & Continue ->"

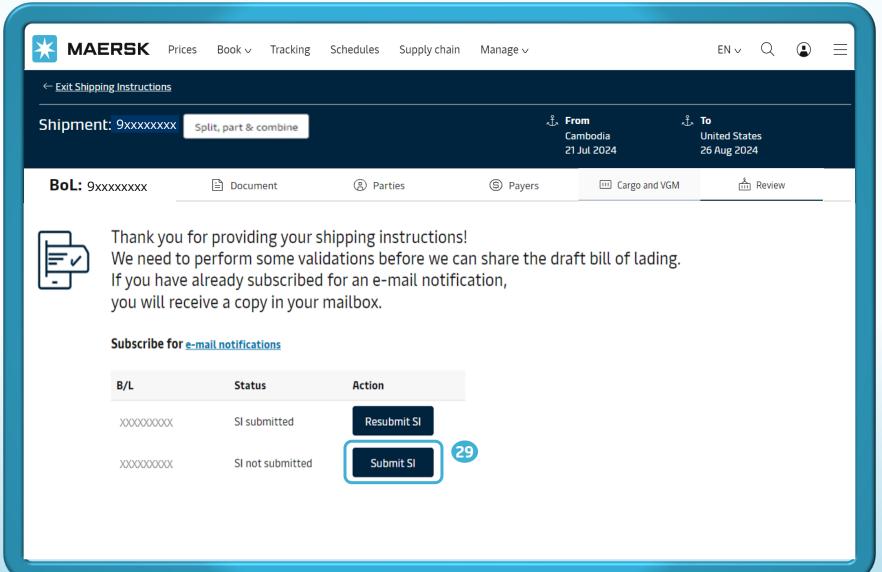




- Step 26: Review information and edit if any
- Step 27: Input more email receiver if any
- Step 28: Click "Send shipment instructions"



### Scenario 2 & 3: Split, part load



- Step 29: Click "Submit SI" to submit for the rest BoL

