

Customer Advisory

Terminal-Related Penalty Charge Changes from Sihanoukville to World

December 23rd, 2025

Dear Value Customer,

We thank you for your continuous support to our service.

We would like to inform you about the revision of the below charges for the scope from Cambodia to World for all containers with effective from January 20th, 2026. Kindly find the details of the charges and the rate change each of each item.

The tariff amount is detailed as follow:

Charge Name	Charge Code	Charge Description	Current Rate	New Rate from Jan 20 th , 2026	Remarks
Container Nomination Service	CNS	Late pick up empty container, revise container number, late to provide container number after empty pick up cut off.	35 USD / 50 USD per 20'/40'	60 USD per container (All type & kind)	No VAT
Container Shifting Fee Origin	CSO	The container was dropped on wrong CY to intended CY for loading vessel	35 USD / 50 USD per 20'/40'	60 USD per container (All type & kind)	No VAT
Late Document Fee	LDF	Late submission of export customs documents our office.	20 USD per container (All type & kind)	No Change	No VAT
Late Gate	LGE	Container late gate in after CY Cut off for intended vessels.	60 USD / 80 USD per 20' / 40'DC, 45'HC	No Change	No VAT

This is also important to note that customers shall follow the cut off time strictly on the booking release, and it is not guaranteed that the shipment can be accepted to load by settling above fees.

In case you have any further inquiry. Please do not hesitate to contact our customers service agent on below channels:

- Call Center Mainline: +855 23 962 592
- Business Email Address: KH.EXPORT@maersk.com

We would like to wish you have a nice day ahead.

Thanks with highly appreciated for continuing your services with Maersk.

Best Regards,
Customer Experience Team
Maersk (Cambodia) Ltd