

Customer Advisory

Export Container Pick-Up Instruction

August 15th, 2026

Dear Valued Customers,

We thank you for your continued support of our services.

Please be informed that, with immediate effect from **today onwards**, all customers are kindly requested to strictly follow the **Container Release Pick-Up Date** and **assigned depot** stated on the **Booking Release**.

To ensure smooth operations and avoid any unnecessary delays, please take note of the following:

- Containers must be picked up based on **Container Release Date** indicated in the Booking Release.
- Customers are required to pickup the empty containers from the **assigned depot** specified in the Booking Release.
- Requests to pick up containers earlier than the release date or request to change new depot from initial assigned depot will not be allowed.
- Please ensure your trucking partners and relevant parties are informed accordingly to avoid any disruption to your shipment planning.

This advisory is **effective immediately** and will apply to all export bookings moving forward.

Should you have any questions or require further clarification, please contact your Maersk representative.

Thank you for your cooperation and continued support.

Best Regards,

Maersk Customer Experience Team
Cambodia Office