



**MAERSK**



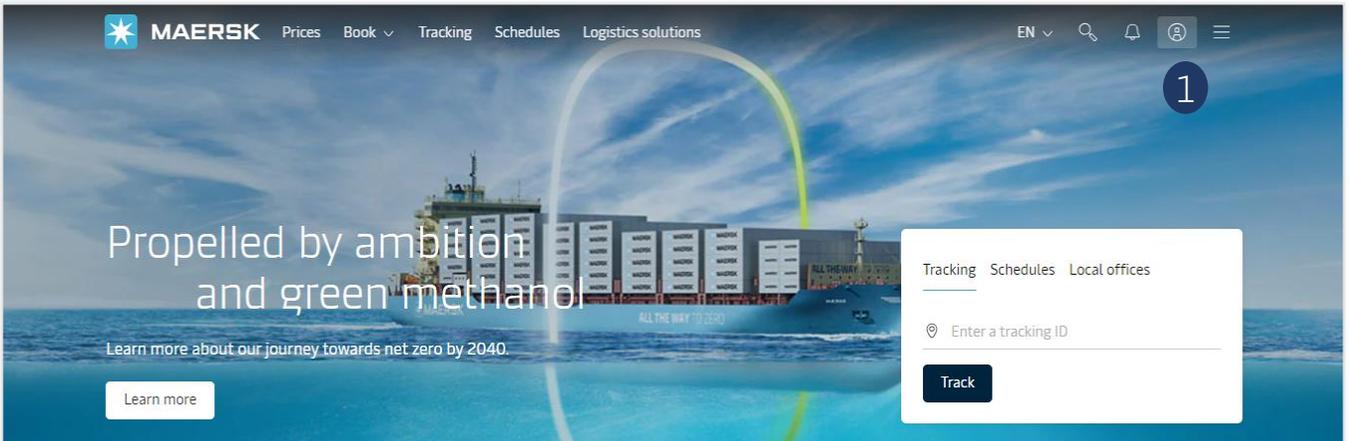
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# TRACK AND TRACE

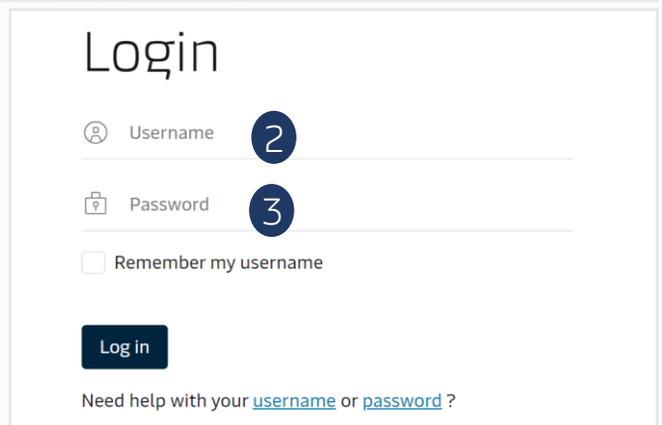
**WEBSITE MAERSK.COM**

**WELCOME TO OUR WEBSITE GUIDANCE**

## GO TO THE WEBSITE MAERSK.COM AND LOGIN YOUR ACCOUNT Step 1

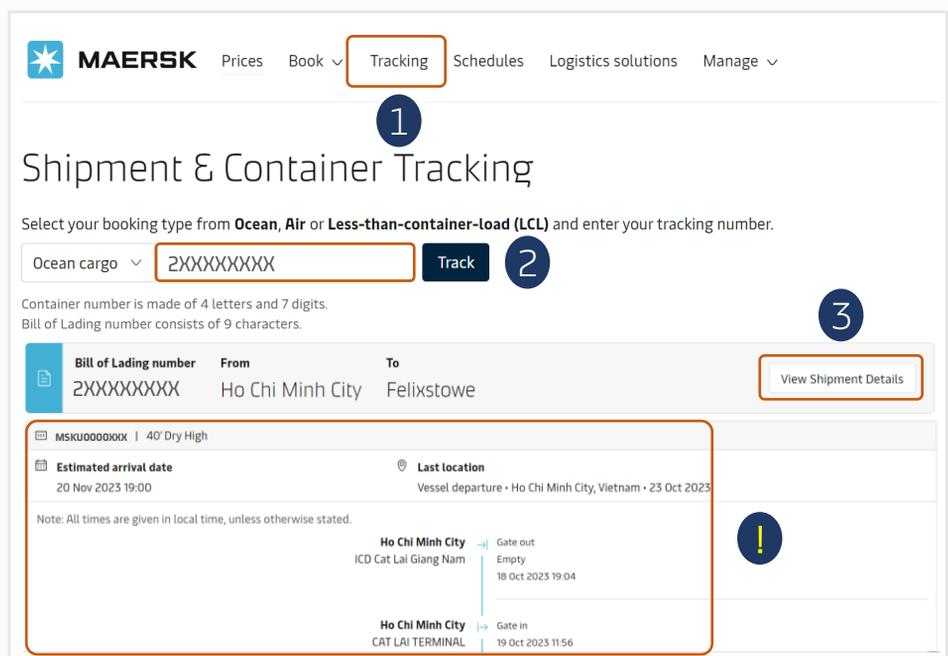


1. Click the icon to login
2. Enter your username
3. Enter your password



## CLICK TRACKING AND INPUT BILL NUMBER Step 2

1. Click **Tracking**
  2. Input shipment number and click **Track**
  3. Click **View shipment Details** to explore more
- [!] Container events appeared here.



## VIEW SHIPMENT DETAILS Step 3

- At tab **Summary**, customer can view the Transport plan summary and the reason of vessel delay (if any) by clicking **Transport Plan Change reason**.

- At tab **Document**, customer can download the Bill or Arrival notice.

Document	Date (in UTC)	Status/Action
<a href="#">Booking confirmation</a>	26 Sep 2023, 10:50	Issued
<a href="#">Waybill</a>	01 Oct 2023, 15:58	Issued
<a href="#">Certified True Copy of B/L</a>	01 Oct 2023, 15:58	Issued
Arrival notice ⓘ	10 Oct 2023, 01:14	Issued

All times are given in local time, unless otherwise stated.

- At tab **Container & VGM**, customer can see the container events and haulage details.

Container	Size & type	Cargo weight	Volume	VGM	Latest event	More details
SUDU0000XYZ	20 ft Dry	1139712 kg	21.848 m <sup>3</sup>	13617 kg Weighed in terminal	Discharge at MAERSK YOKOHAMA TERMINAL, JP on 13 Oct 2023, 14:08 <a href="#">Track</a>	<a href="#">Haulage and cargo</a> ^
<b>Seals and Rail references</b>		Carrier seal: VN4866173				
Haulage v						
MSKU0000XXX	20 ft Dry	11058.88 kg	21.472 m <sup>3</sup>	13228 kg Weighed in terminal	Discharge at MAERSK YOKOHAMA TERMINAL, JP on 13 Oct 2023, 13:00 <a href="#">Track</a>	<a href="#">Haulage and cargo</a> v

## VIEW SHIPMENT DETAILS Step 3

4. At tab **Parties**, customer can view all parties of the shipment.

Summary Documents Containers & VGM **Parties** Charges Log

Parties added to this shipment

<b>Booked By</b> <b>ABC GLOBAL FORWARDING</b> *****SGN  HO CHI MINH CITY, Vietnam References: None	<b>Price Owner</b> <b>XYZ COMPANY</b> *****945  France References: None	<b>Shipper</b> <b>EFG VIETNAM CO LTD</b> *****817  References: C2301855786-V1 / S2304010438
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5. At tab **Charges**, customer can view all cost of the shipment.

6. Click **Go to MyFinance** to get invoice.

[!] Click **Edit payer details** to change party.

Summary Documents Containers & VGM Parties **Charges** Log

Contract ID:  
Price calculation date: 01 Oct 2023

Charge type	Terms	Payer	Invoice references ⓘ	Amount
<b>Freight</b>				
Basic Ocean Freight	Prepaid	CAMSO VIETNAM CO LTD	C2301855786-V1 / S2304010438	-
<b>Destination</b>				
Inland Haulage Import	Prepaid	CAMSO VIETNAM CO LTD	C2301855786-V1 / S2304010438	-

**MyFinance**  
Instantly view and pay your invoices, raise and track disputes all in MyFinance.

[Go to MyFinance](#) 6

[Edit payer details](#)

7. At tab **Log**, customer can view the document submission and issuance history

Summary Documents Containers & VGM Parties Charges **Log**

Action	User	Company	Channel	Updated
Waybill downloaded	khanhvandgf	DHLOFR TEAMGLOBAL FORWARDING VN	WEB	02 Oct 2023, 04:02
Bill of Lading amended	khanhvan.nguyenngoc@dhl.com	DHL(OFR TEAM)GLOBAL FORWARDING (VN)	Web	01 Oct 2023, 15:57
Certified true copy of B/L downloaded	khanhvandgf	DHLOFR TEAMGLOBAL FORWARDING VN	WEB	01 Oct 2023, 15:47

All times and dates are in UTC+0, unless otherwise stated.