



MAERSK

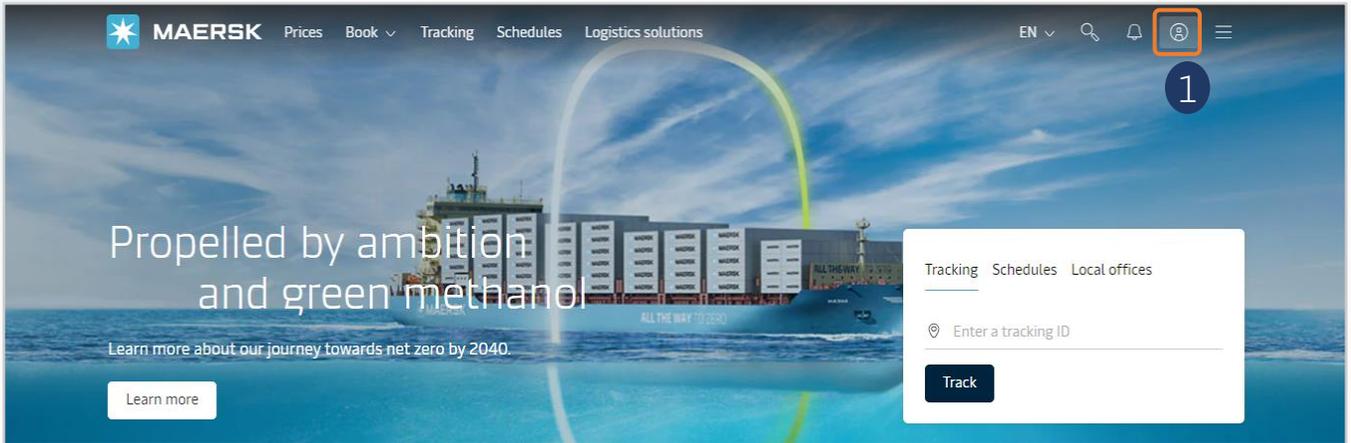


SUBMIT BOOKING (SERVICE CONTRACT)

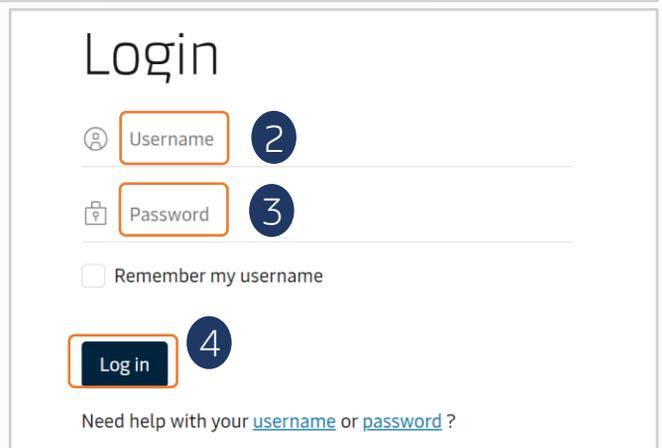
[WEBSITE MAERSK.COM](https://www.maersk.com)

WELCOME TO OUR WEBSITE GUIDANCE

GO TO THE WEBSITE MAERSK.COM AND LOGIN YOUR ACCOUNT **Step 1**

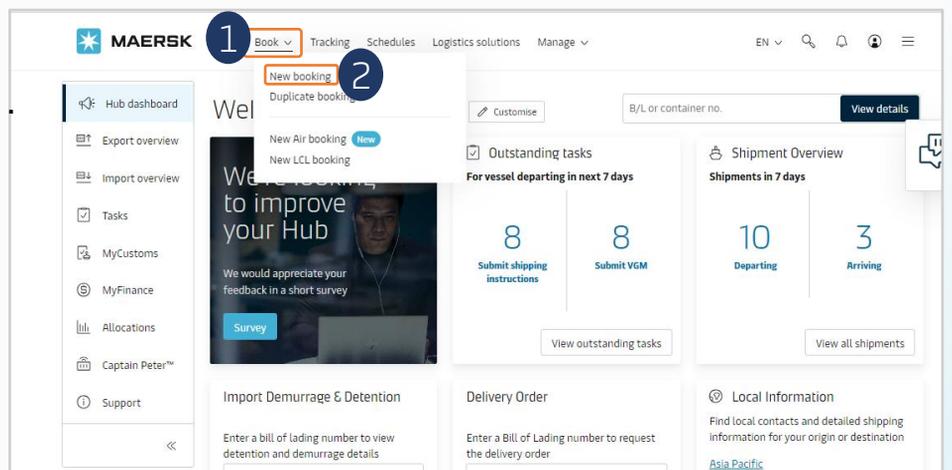


1. Click the icon to login.
2. Enter your username.
3. Enter your password.
4. Click "Log in".



CREATE NEW BOOKING **Step 2**

1. Click Book .
2. Click New booking .



BOOKING INFORMATION Step 3

The screenshot shows the 'Your booking details' section of the Maersk website. It includes a progress bar at the top with steps: Booking Information, Select sailing, Recommended services, Additional details, and Review booking. The 'Booking Information' step is active. Below the progress bar, there are several form sections:

- Location details:** Includes 'From (City, Country/Region)' (Ho Chi Minh City) and 'To (City, Country/Region)' (Los Angeles). Callout 1 points to the 'To' field.
- Inland transportation:** Two sections with radio buttons for 'CY' (I will arrange to deliver the container to the port/inland location) and 'SD' (I want Maersk to pick up the container at my facility). Callout 2 points to the 'CY' options.
- What do you want to ship?:** A text input field containing 'Garments, apparel, new'. Callout 3 points to this field.
- How will your cargo be shipped?:** Includes 'Container type and size' (40 Dry High), 'Number of containers' (1), and 'Cargo weight per container' (10000 kg). Callout 4 points to the container type dropdown.

1. Type loading / destination and select the suggestions.
2. Select the inland transportation (CY or SD).
3. Type in the Commodity and select from suggestions.
4. Select the Container type and size, Enter Volume and Cargo weight.

- [!] Tick box if you use SOC.
- [!] Click here for triangulation option.
- [!] Click here for adding more container type.

5. Click "Select a price owner" and input Customer code.

Customer code = Contract owner code. If you do not know it, call Maersk Hotline to ask CS agent by providing service contract number. Do not provide company name or address because it may be incorrect.

6. Select suitable schedule.
7. Click "Continue to book".

The screenshot shows the 'Who is the Price Owner?' and 'Booked by contact' sections of the Maersk website. It includes a progress bar at the top with steps: Booking Information, Select sailing, Recommended services, Additional details, and Review booking. The 'Additional details' step is active. Below the progress bar, there are several form sections:

- Who is the Price Owner?:** Includes a radio button for 'I am the price owner' and a radio button for 'Select a price owner'. Callout 5 points to the 'Select a price owner' option.
- Booked by contact:** Includes a calendar for selecting a date. Callout 6 points to the calendar.
- Available offers:** Includes a button for 'Continue to book'. Callout 7 points to this button.

The screenshot displays the Maersk website interface for selecting a sailing option. The page is titled "Select sailing" and shows a route from Ho Chi Minh City (Ho Chi Minh), Vietnam to Yokohama (Kanagawa), Japan. Two sailing options are listed for the date 23 Oct 2023 and 29 Oct 2023. Each option includes a contract number, price, and a "Book" button. The "Contract (299114490)" line is highlighted with a red box and a blue circle containing the number 1. The "Route & other details" link is highlighted with a red box and a blue circle containing the number 2. The "Book" button for the contract line is highlighted with a red box and a blue circle containing the number 3. The "Load more sailing options" button is highlighted with a red box and a blue circle containing the number 4.

1. Make sure you see line "Contract number".
2. Click "Route & other details" for deadline/cut off and routing details.
3. Click "Book" at Contract line.
4. Click "Load more sailing options" to find more schedule.

RECOMMENDED SERVICES **STEP 5**

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Booking Information Select sailing **Recommended services** Additional details Review booking

Recommended services

Value Protect
Value Protect is extended liability solution to keep the value of cargo safe from logistics related risk.
[Value Protect Terms and Conditions](#)

1 Level of cover Price Add
Select an option

Container Preparation Product
The service of preparing the containers for the carriage of cargo, with the purpose of securing and safeguarding the quality of the goods (agro commodities, high value cargo etc.) while kept in the container. [show more](#)

No of containers Price Add
1 1 x USD 350.00

Detention Freetime Extension
Add detention freetime for your booking and save up to 80% compared to the standard detention charges. This service offers you to purchase additional freetime for detention or combined Demurrage & Detention at the destination to increase your flexibility and gain control of your supply chain. This service is non-refundable regardless of actual usage of the additional free time.
[Read more](#)

Standard detention charges for your selected destination:

	Validity period (day)	Cost per day (USD)
Los Angeles, United States Import Detention starts at gate-out full	1 - 4	Free
	5 - 8	155.00
	9 - 12	205.00
	13 +	235.00

Get additional detention freetime at discount. See offers in drop down below:

Additional detention days Price Add
1 x USD 44.0
Total: USD 44

- +8 days 5.5 (USD) per day/container
- Select an option
- +4 days 5.5 (USD) per day/container**
- +8 days 5.5 (USD) per day/container
- +14 days 4.9 (USD) per day/container

Export Customs Clearance
Our services can help you with the complexities of border controls and customs regulations. Choose from a range of options and upload documents online for a streamlined shipping experience.

Price Add
USD 38.50

2 Continue

1. See the value added service (VAS) and click "Add" if you would like to buy.

2. Click "Continue" for next step.

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Booking Information Select sailing Recommended services **Additional details** Review booking

Additional details

Container stuffing details

1 x 40 Dry High

Pick-up depot

ICD Cat Lai Giang Nam
Road 57 CL, Cat Lai ward, District 2
Ho Chi Minh City
Vietnam
700000

Pick-up date and reference

18
October 2023

Enter haulage reference (optional)
Enter haulage reference (optional)

Select a different depot 1 Choose another date 2

Additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard details. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

1. Click "Select a different depot" if you want to change depot of empty pickup.
2. Click here to choose Pick up date (Origin extra D&D days cannot be purchased beforehand).

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EN

Booking information Select sailing Recommended services Additional details Review booking

Review booking

Booking information Sailing selection Additional information **1**

Booking details

From Ho Chi Minh City (Ho Chi Minh), Vietnam	To Los Angeles (California), United States		
Price owner MENTFIELD QV LOGISTICS VIETNAM CO LTD (*****965)	Customer reference -	Booked by contact Anna (43800991811)	
Commodity Garments, apparel, new	Dangerous cargo No	Require temperature control No	
Container type 40 Dry High	Container quantity 1	Cargo weight per container 10000 kg	Shipper's own container No

Edit booking details **2**

Notification preferences

Booking confirmation will be sent as per your communication preferences registered with us. If you want us to send booking confirmation to any additional addresses, please specify by checking the tick-box below and adding the relevant email address.

Add additional email receiver **3**

Enter an email address

Email address cannot be blank

Terms & Conditions

Thank you for choosing to book with us. By clicking the "Submit Booking" button below, you agree to the following terms and conditions, and make the following representations concerning the Goods.

Maersk Spot FMC terms and conditions

You have opted for an FMC regulated Maersk Spot booking or an FMC exempted commodity booking. By booking you are accepting [Maersk Spot Booking Terms](#) of a service contract, including all booking details. Please note that when booking Maersk Spot to and from the US the shipment is regulated by the FMC (Federal Maritime Commission). This means that a letter of authority (LOA) is required from your customer for the first booking (and only for the first booking). Any amendments to or cancellation of a confirmed booking is subject to a fee. [See how cancellations and amendments work](#)

Maersk Inland Carrier Haulage

The rules, charges and/or accessories applicable to any inland transportation covered under the booking are available at [Inland Services - Local Offices Information](#) | [Maersk](#)

Cargo confirmation

Without prejudice to all the Carrier's rights under the [terms of carriage](#), we hereby confirm that:

- The Goods in this booking are NOT classified as Dangerous Goods as per the "International Maritime Dangerous Goods (IMDG) Code".
- The Goods in this booking are safe for carriage by sea and packed in accordance with the CTU Code.
- We have understood that the Carrier shall be entitled, but under no obligation, to open and/or scan any package or Container at any time and to inspect the contents.

By clicking submit booking you agree to [Maersk's policy](#) on shipments involving Russia and any other EU, US and UN sanctions and export control laws. **New**

By clicking submit booking you agree that the [terms and conditions](#) will govern your booking.

I have read and accept all the terms and conditions of this booking **4**

Submit booking **5**

1. Click each tab to review the information.
2. Click edit when needed.

3. Tick this box to add more email to receive booking notification.
4. Read the "terms and conditions" and tick box to confirm.
5. Click "Submit booking".