

Customer Advisory

Value Added Services – Surcharges and Addons tariff increase for South Africa, Botswana, Lesotho, Swaziland, Malawi, Zambia, Zimbabwe, Madagascar, Seychelles, Mauritius, Namibia & Mozambique.

27 February 2024

Dear Valued Customer,

To keep providing you with our global services, Maersk has revised the Value Added Services – Surcharge and Addons for all exports and imports effective 1st April 2024. You will find the details for your respective country on our website www.maersk.com.

**** Any charge not mentioned below would follow the previous Maersk or TPT tariff.**

Charge Code	Charge name	Charge Code	Charge name
AME	Transport Document Amendment Fee Exports	HBL	House Bill of Lading
AMI	Transport Document Amendment Fee Imports	MBA	Manual Booking Amendment Fee
BLE	TP doc issuance Exports	MBF	Manual Booking Fee
BLI	TP doc issuance Imports	MDF	Manual Documentation Fee
CLD	Freight Collect Destination	OCG	Origin Certificate charge
CLO	Freight Collect Origin	PAD	Payer Amendment Fee Destination
CNS	Container Nomination services	PAO	Payer Amendment Fee - Origin
CSO	Container Shifting Origin	SWC	Switch Transport Document service
DCG	Destination Certificate charge	TLE	Electronic cargo release Export
ESC	Extra seal Charge	TLI	Electronic cargo release Import
ASE	Additional Service Export - Early gate in	CSD	Container Shifting Destination
LDF	Late Documentation Fee - LDE and LDI separately	LGE	Late gate-in export
LPF	Late Payment Fee	MID	Misdeclaration of IMDG
WDF	Weight discrepancy fee		

Effective date for Regulated, Non-Regulated, Vietnam : 01-APR-24

Attachment:- SAI Area value added services 2024

If you have any questions, please contact your respective Customer Experience team or chat on our Maersk website.

We appreciate your business and look forward to continue working with you in the future.

Sincerely,
A. P. Moller – Maersk



National Customer Service Contact Number: 021 408 6888

National After-Hours Contact Numbers:

Imports After hours: 083 786 7145

Exports After hours: 083 796 6415

Reefers After hours: 076 333 0399 and 083 798 6532

National Customer Service Email address:

za.export@maersk.com for export queries

za.import@maersk.com for import queries

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*After Hours Operational: 17h00 – 22h00 week days & 08h00-22h00 public holidays/weekends.